# Beyond the Hero SKU: Unlocking 83% Growth Through Diversification

## STRAIGHT UP GROWTH case study

## Overview

This leading natural beauty brand partnered with Straight Up Growth to scale beyond a single hero product and unlock sustainable, diversified Amazon growth.

#### Objective:

Drive sustainable Amazon growth by diversifying revenue and improving customer retention through four core focus areas critical to success:



Advertising Optimization



Retention & Repeat Purchase Strategy



Portfolio Diversification



Conversion-Focused DSP & Promotions

### The Results

310 Increase in Catalog Revenue Share

Wasted Ad Spend Drop YoY

Monthly Run Rate Increase

Reduced dependency on a single SKU and built long-term revenue stability.

## So...How'd We Do It?

#### **Advertising Optimization**

We moved budget away from broad search terms toward **exact-match targeting**. We controlled spend more precisely, ranked efficiently for top category keywords, and **significantly reduced wasted ad dollars** while improving organic visibility.

#### Retention & Repeat Purchase Strategy

We focused on increasing repeat purchase behavior with **high-repeat SKUs** being the cornerstone of the strategy. **Subscribe and Save coupons**, retargeting through **DSP campaigns**, and personalized reorder incentives supported the strategy to bring lapsed buyers back into the funnel.

#### Portfolio Diversification

We rebalanced the portfolio by **shifting advertising and promotion investment toward products with higher purchase frequency and broader appeal**. This strategic redistribution built a stronger, more stable revenue mix and reduced dependency on the one hero SKU that was previously driving 57% of the catalog revenue.

#### Converison-Focused DSP & Promotions

We paired our paid media efforts with **monthly promotions** designed to capture new-to-brand shoppers and immediately re-engage them post-purchase. Through **bottom-funnel DSP targeting**, we reached both product viewers that hadn't purchased and past buyers not yet subsribed—driving incremental conversions and sustained brand engagement.

# Looking Ahead Diversification

Continue strengthening portfolio performance beyond the hero SKU to build long-term customer lifetime value.

#### **Product Launches**

Support upcoming product launches in complementary subcategories to expand market presence and category reach.

#### **Cross-Promotion**

Leverage cross-promotion and bundling to drive discovery across the broader catalog.

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